



Participant's information: _____

Instructions

To begin with, read the entire task carefully. While performing the tasks, you may use handbooks, notes and help-functions.

Save all the test files to:

Save all files as **filename_lastname**. The filename is given in the task; "lastname" is replaced by your own last name.

Finally, make sure that you have completed each task and that you have saved your work to the correct folder. When finished, please return all papers to the supervisor.

The examination time is 45 minutes.

Task

Your task is to find information on Information technology basics. Use a search engine to explain the following terms. Write your answers with a word processing program and save your document as **Terms_lastname**

Define the following terms:

1. Protocol
2. Volatile memory
3. IP address
4. Zip

Use image search to find a picture of a processor. Copy the picture you found to the end of your document. Add also the URL address of the picture location. Save changes.

Send your document as an email attachment to the following address

_____.

As a subject/title of your email message write **ICT Terms**. Write also the following message (without frames). Replace **ZZ** with your own name:

Hi,

You find the information you requested as an attachment of this message. I used the Internet to find it. From the Internet you can find a lot of other interesting stuff as well.

With best regards, **ZZ**

