An outside-in view on elnvoicing in Finland – learnings from your neighbours

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What we will talk about today





Nordic overview – similarities and differences





Orbyt – a market leading invoice and payment platform



The Orbyt platform serves a wide range of use-cases across B2B and B2C invoicing and payment

Average ticket size per invoice sent through Orbyt platform (EUR)





A brief history of payment innovation – accelerating # of (failed) initiatives aimed at modernizing digital invoicing and payments





Differences in digital maturity in invoicing driven by legislation, infrastructure and adoption of digital mailboxes







While both Denmark and Norway are highly digital countries, there is significant differences in adoption of PEPPOL for B2B





Infrastructure	Local PEPPOL implementation + direct debit	Local PEPPOL implementation + digital mailboxes
Receivers	280k (9k for reminders)	67k
Volumes (LTM)	109 million sent (getting close to 80% of total market)	32 million documents
Main volume driver	Efficiency, cost reduction, cloud-based accounting systems and digitization (but also regulation)	Regulation
Interoperability	Only in theory	







Pain





The state of the Nordic invoice and payment landscape have implications on the customer journey

Nordic infrastructures does not fully support the needs of our customers



Recurring payments solutions built for another time with low flexibility



PDF-based communication and rigid data formats



Data from end-user "channels" lacking



Fragmented infrastructures resulting in low digitization rates

.. And the gap is widening as demands to the customer journey accelerates



New business models requires fully digital customer journeys



Increased prices of commodities requires more transparency



Increasing number of late payments requires end2end view of the customer



Urgent digitization needed as paper invoicing falls further behind

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Thank you!

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